



**Enq:** L, Dzengwa

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## Contract Management Unit

**Ref: 10/3/1**

The Director  
Universal Knowledge Software (Pty)Ltd  
Gateview House A1, Constantia Office Park  
c/o 14<sup>th</sup> Avenue and Hendrik Potgieter Road  
Weltevreden Park

[sales@uks.co.za](mailto:sales@uks.co.za)

**Attention:** Neesha Ramsumar

**SCMU14-24/25-0011: APPOINTMENT OF A PANEL OF SERVICE PROVIDERS TO REPAIR, SERVICE AND MAINTAIN ALL FAULTY LIBRARY DETECTION SYSTEMS THAT ARE ALREADY INSTALLED IN PUBLIC LIBRARIES FOR A PERIOD OF THIRTY-SIX (36) MONTHS.**

It is with great pleasure to inform you that your bid for a panel of service **providers to repair, service and maintain all faulty library detection systems that are already installed in public libraries for a period of thirty-six (36) MONTHS** has been approved as per the **below pricing schedule.**

The maintenance price will consist of rate per hour, rate per kilometre and replacement parts must be charged at cost on consultation with the project manager.

Cost element	Make/ Model	Unit of measure	Rate per hour
Maintenance cost – Rate per hour	3m	Each	R1444.00
Maintenance cost – Rate per hour	Tagtron	Each	R1444.00
Maintenance cost – Rate per hour	Trojan	Each	R1444.00
Transport costs – rate per kilometre		Km	R4.84 per km





On acceptance of the award, you will be required to sign 7.2 Contract Form with the Department.

Please acknowledge your acceptance of this appointment by signing a copy of this letter of award and return the same to us within 7 working days from date hereof.

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**Mr. Phumza Mfenyana**  
**Acting Head of Department**

.....  
**12/12/2024**

**Date**





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**Supplier acknowledgement of Appointment:**

I \_\_\_\_\_ (name) hereby accept the terms of this appointment and acknowledge that I am appropriately delegated to accept this appointment on behalf of \_\_\_\_\_ (Name of bidder).

\_\_\_\_\_  
**PRINT NAME**

\_\_\_\_\_  
**DATE**

\_\_\_\_\_  
**DESIGNATION**



